Provider Number	Hospital Name	Address 1
450054	SCOTT & WHITE MEMORIAL HOSPITAL	2401 31ST ST
450056	SETON MEDICAL CENTER AUSTIN	1201 W 38TH ST
450124	UNIVERSITY MEDICAL CENTER AT BRACKENRIDGE	601 E 15TH STREET
450431	ST DAVIDS HOSPITAL	919 E 32ND ST

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Address 2	Address 3	City	State
		TEMPLE	TX
		AUSTIN	TX
		AUSTIN	TX
		AUSTIN	TX

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 ZIP Code
 County Name
 Phone Number

 76508
 BELL
 2547242111

 78705
 TRAVIS
 5123241000

 78701
 TRAVIS
 5123247000

 78705
 TRAVIS
 5124767111

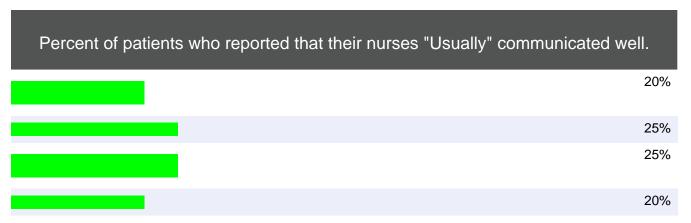
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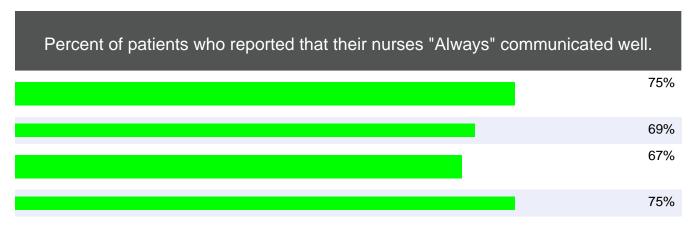
Percent of patients who reported that their nurses "Sometimes" or "Never" communicated well.	
	5%
	6%
	8%
	5%

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Percent of patients who reported that their doctors "Sometimes" or "Never" communicated well.	
	3%
	5%
	9%
	3%

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Percent of patients who reported that their doctors "Always" communicated well.

82% 75% 70% 82%

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Percent of patients who reported that they "Sometimes" or "Never" received he soon as they wanted.	elp as
	13%
	11%
	16%
	12%

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Percent of patients who reported that their pain was "Sometimes" or "Ne controlled.	ever" well
	6%
	7%
	9%
	7%

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Percent of patients who reported that their pain was "Usually" well co	ntrolled.
	26%
	28%
	29%
	22%

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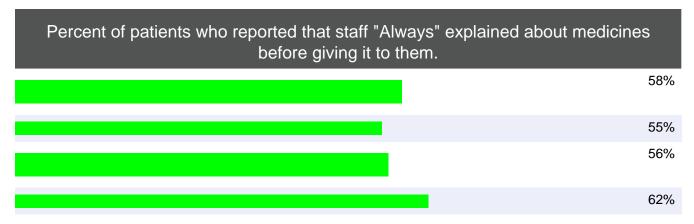
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Percent of patients who reported that staff "Sometimes" or "Never" explain medicines before giving it to them.	ained about
	22%
	24%
	25%
	21%

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Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.	
	20%
	21%
	19%
	17%

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Percent of patients who reported that their room and bathroom were "Someti "Never" clean.	mes" or
	10%
	12%
	15%
	12%

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Percent of patients who reported that their room and bathroom were "Usually	/" clean.
	23%
	26%
	26%
	21%

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Percent of patients who reported that their room and bathroom were "Always" clean.

67%
62%
59%

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Percent of patients who rep	ported that the area around their room was "Sometimes" or "Never" quiet at night.
	9%
	15%
	13%
	11%

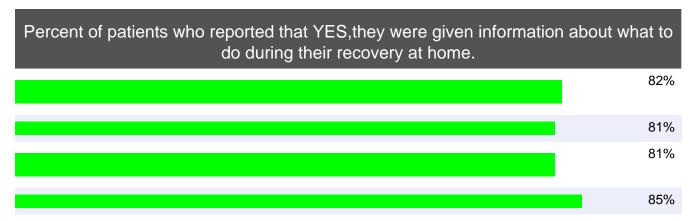
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Percent of patients who reported that the area around their room was "Usually' at night.	quiet
	31%
	32%
	31%
	29%

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Percent of patients who reported that they were not given information about what to do during their recovery at home.
18%

19% 19% 15%

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Percent of patients who gave their hospital a rating of 6 or lower on a scale (lowest) to 10 (highest).	from 0
	7%
	10%
	13%

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8%

Percent of patients who gave their hospital a rating of 7 or 8 on a scale (lowest) to 10 (highest).	from 0
	20%
	27%
	26%
	20%

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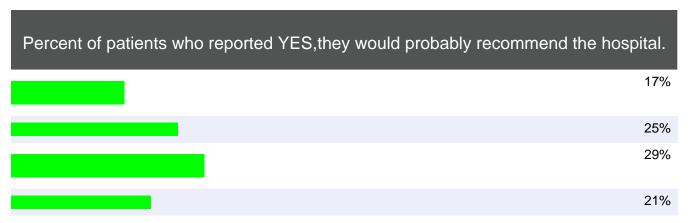
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Percent of patients who reported NO, they would not recommend the hospita	l.
	3%
	6%
	8%
	5%

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	Number of Completed Surveys
300 or more	

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Survey Response Rate Percent	Survey Footnote
	31%
	34%
	16%
	29%

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Hospital Footnote

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